

Communication for Safe Care Newsletter – Easy Read



Issue 9 – 2024 in Review

This is a short newsletter about what we did in 2024.



We are the Communication for Safe Care Project.

We are trying to make communication in healthcare better.



We want to make it easier and safer for people with disabilities to talk about their health.

In 2024 we:



Worked together with consumers with lived experience and health staff



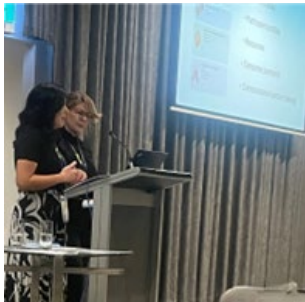
Helped change the way Oral Health services in NSW ask people about their needs.



Supported 10 speech pathology students.



Taught healthcare workers to communicate in ways that include all people.

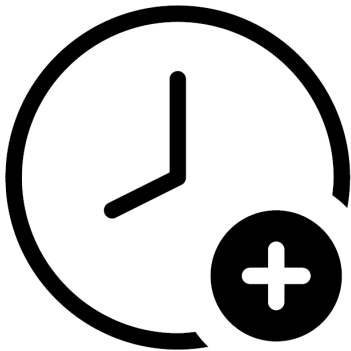


Shared our work at meetings and events around Australia.

What you can do to be more inclusive:



Ask people if they need help communicating and what you can do to help them.



Give people time to understand information and reply.



Talk and write in simple and clear language. You can use Plain English or Easy Read.

What people are saying about the project:



A consumer with lived experience said
“this is the first project we’ve been part of that
has led to actual change”.



2 healthcare workers said

“I feel confident that I can provide a better
service to my patients now”.

“I’ve started to notice accessibility
everywhere”.



For more information, please email:

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